OTA INTERMEDIARY AGREEMENT

Comprehensive agreement for hotel/accommodation distribution, online reservation services, booking facilitation, and intermediary cooperation between GoFlyAdventure and the approved Service Provider ("Hotel Partner").

Contract No	Date	Valid From	Valid Until	Commission
	13 July 2026	13 July 2026	13 July 2031	9%

1. Parties and Definitions

1.1 The Parties

Party A — GoFlyAdventure (OTA Intermediary)

Legal Name:	GoFlyAdventure LLC
Business Type:	Online Travel Agency (OTA) / Booking Intermediary
Representative:	Att, Arsim Vranovci
Email:	office@goflyadventure.com
Website:	https://www.goflyadventure.com

Party B — Service Provider

Legal Name:	
Business Name:	
Provider Type:	
Representative:	
Email:	
Phone:	
Address:	
Country:	
Registration No.:	
VAT / Tax No.:	
License No.:	
Trader / Business:	
Verification:	

1.2 Definitions

"Agreement"	This Hotel Partnership Agreement, including all schedules, annexes, amendments, and documents incorporated by reference.
"OTA"	GoFlyAdventure LLC, acting as an online travel agency, booking intermediary, and digital marketplace connecting Guests with accommodation and travel service providers.
"Platform"	The GoFlyAdventure website, mobile application, Extranet, APIs, and all associated technology systems used to facilitate Reservations and related services.
"Hotel" / "Provider"	The accommodation establishment or travel service provider identified as Party B to this Agreement.
"Guest"	Any individual who makes or benefits from a Reservation through the Platform.
"Reservation" / "Booking"	A confirmed request made by a Guest for accommodation or travel services through the Platform.
"Booking Confirmation"	The electronic confirmation issued by the Platform confirming that a Reservation has been successfully accepted.
"Check-in Date"	The scheduled date on which the Guest is entitled to begin the accommodation or service.
"Check-out Date"	The scheduled date on which the Guest is expected to leave the accommodation.
"Availability"	The rooms, accommodation units, or services made available by the Provider for booking through the Platform.
"Inventory"	All accommodation units, rooms, packages, services, and products offered by the Provider on the Platform.
"Listing"	The Provider's profile displayed on the Platform, including descriptions, photographs, amenities,

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	rates, policies, and other information.
"Content"	All text, images, videos, descriptions, trademarks, logos, and other materials supplied by either Party for publication or use on the Platform.
"Retail Rate"	The public selling price established by the Hotel for accommodation or travel services offered through the Platform.
"Commission"	The percentage fee payable to GoFlyAdventure on each completed Reservation as specified in this Agreement.
"Service Fee"	Any fee charged by the Platform to the Guest where permitted by applicable law.
"Promotion"	Any discount, special offer, promotional campaign, coupon, package, or marketing initiative offered through the Platform.
"Rate Parity"	The Provider's obligation, where applicable under this Agreement and governing law, to offer rates and booking conditions that are no less favorable than those offered through other public sales channels.
"Cancellation"	The cancellation of a confirmed Reservation, in whole or in part, before the scheduled Check-in Date.
"No-show"	A Guest's failure to arrive at the accommodation on the scheduled Check-in Date without a valid prior cancellation.
"Overbooking"	A situation where the Provider confirms more Reservations than it can accommodate.
"Chargeback"	A reversal of payment initiated by a Guest's bank or payment card issuer.
"Payment Processor"	Any third-party payment service provider authorized by GoFlyAdventure to process payments on behalf of the Parties.
"Fraudulent Booking"	Any Reservation involving suspected fraud, stolen payment credentials, identity theft, or other unlawful activity.
"Travel Services"	Accommodation and any ancillary services offered by the Provider, including transfers, meals, tours, activities, wellness services, and similar travel-related services.
"User Account"	A registered account created by a Guest or Provider to access and use the Platform.
"Extranet"	The secure online portal through which the Provider manages availability, rates, Reservations, invoices, account information, and other operational functions.
"Channel Manager"	A software solution that synchronizes the Provider's availability, rates, and Reservations between its internal reservation system and the Platform.
"API"	The Application Programming Interface enabling electronic integration between the Platform and the Provider's reservation management systems.
"Verification"	The identity, legal, and business verification process conducted by GoFlyAdventure before activating or maintaining a Provider's account.
"Supplier Information"	All licenses, permits, certificates, business registrations, insurance documents, banking information, tax registrations, and other information supplied by the Provider.
"Business Information"	The Provider's company name, registered address, contact information, legal registration details, tax information, and banking details.
"Guest Complaint"	Any complaint, claim, dispute, refund request, or allegation made by a Guest relating to accommodation or services.
"Review"	Any rating, review, feedback, or comment submitted by a Guest regarding the Provider or its services.
"Confidential Information"	All non-public business, commercial, financial, operational, technical, marketing, customer, pricing, contractual, or strategic information disclosed by one Party to the other in any form.
"Intellectual Property"	All copyrights, trademarks, service marks, logos, trade names, patents, designs, domain names,

	databases, software, source code, and other proprietary rights owned or licensed by either Party.
"Affiliate"	Any legal entity that directly or indirectly controls, is controlled by, or is under common control with a Party.
"Consumer"	A natural person acting for purposes outside their trade, business, craft, or profession.
"Applicable Law"	All applicable laws, regulations, directives, judicial decisions, governmental orders, and regulatory requirements governing this Agreement.
"Data Protection Laws"	The EU General Data Protection Regulation (GDPR), UK GDPR where applicable, the EU ePrivacy rules, and all applicable data protection and privacy legislation in the jurisdictions where the Parties operate.
"Taxes"	VAT, GST, sales tax, tourism tax, occupancy tax, withholding tax, and any other governmental taxes, duties, or charges applicable to Reservations.
"Business Day"	Any day other than a Saturday, Sunday, or official public holiday in the jurisdiction where GoFlyAdventure is registered.
"Electronic Communication"	Any communication transmitted via email, the Extranet, Platform messaging, API, or other electronic means.
"Maintenance Period"	A scheduled period during which the Platform or any part of its systems may be temporarily unavailable for maintenance, upgrades, or technical improvements.
"Force Majeure"	Any event beyond the reasonable control of a Party, including natural disasters, pandemics, epidemics, war, terrorism, civil unrest, government actions, cyberattacks, labor disputes, internet outages, transportation disruptions, or failures of public utilities.
"Sanctions Laws"	Any applicable economic sanctions, export control regulations, embargoes, anti-boycott laws, or restricted-party regulations imposed by competent governmental authorities.
"Working Hours"	The normal business hours during which the Platform provides operational support, unless otherwise specified by GoFlyAdventure.

1.3 Interpretation

The headings contained in this Agreement are for convenience only and shall not affect its interpretation. References to the singular include the plural and vice versa. References to one gender include all genders. References to any law or regulation include any amendment, replacement, consolidation, or successor legislation thereof.

2. Purpose of Agreement

This Agreement establishes the terms under which GoFlyAdventure will market and distribute the Hotel's accommodation inventory and related services through the Platform. The Hotel authorizes GoFlyAdventure to sell accommodations on its behalf to Guests worldwide. GoFlyAdventure acts strictly as an intermediary and is not the owner, operator, or provider of the accommodations listed under this Agreement.

Service Name	
Service Category	
Location	
Pricing Info	
Service ID	

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Provider ID	

3. Appointment and Authorization

1. The Hotel hereby appoints GoFlyAdventure on a non-exclusive basis to market, promote, and distribute the Hotel's accommodation inventory and related services through the Platform.
2. GoFlyAdventure may display the Hotel's inventory, rates, availability, images, and descriptions on the Platform and through affiliated distribution channels.
3. This appointment does not restrict the Hotel from engaging with other OTAs, direct booking channels, or distribution partners.
4. GoFlyAdventure may sublicense the right to display Hotel content to authorized distribution partners, provided such partners comply with the terms of this Agreement.

4. Hotel Obligations

1. Provide accurate, complete, and up-to-date descriptions, photographs, amenity lists, star ratings, and all information necessary for accurate representation on the Platform.
2. Maintain adequate room inventory and availability for distribution through GoFlyAdventure, updating the Platform promptly when changes occur.
3. Update rates, availability, room types, and special offers in real time or as frequently as reasonably practicable through the extranet, channel manager, or API.
4. Honor all confirmed Reservations received through GoFlyAdventure without discrimination against OTA-sourced Guests in comparison to direct-booking Guests.
5. Maintain all required business licenses, permits, and regulatory approvals for the operation of the accommodation facility.
6. Comply with all applicable health, safety, fire, hygiene, and building regulations in the jurisdiction where the Hotel operates.
7. Maintain service quality standards consistent with the Hotel's advertised classification and Guest expectations.
8. Provide GoFlyAdventure with designated support contacts (email and telephone) available during business hours for operational coordination.
9. Notify GoFlyAdventure immediately of any event that may materially affect the Hotel's ability to honor confirmed Reservations, including renovations, closures, or changes of ownership.
10. Ensure that all taxes, levies, and government-imposed charges applicable to the accommodation are clearly disclosed and accurately reflected in the rates provided.
11. Provide accurate and verifiable trader/supplier information, including legal business name, registration number, contact details, and licensing status where applicable, and promptly update any changes.
12. Not list illegal accommodations, fraudulent properties, or unlicensed travel services, and cooperate with GoFlyAdventure in verifying regulatory compliance.
13. Not engage in fake reviews, review manipulation, artificial scarcity messaging, or any practice that misleads consumers regarding availability, quality, or pricing.
14. Display the total price, inclusive of all mandatory taxes, fees, surcharges, and other compulsory charges, to Guests before booking confirmation, in accordance with all applicable consumer protection, price transparency, electronic commerce, and travel laws and regulations, including, where applicable, the laws of the Republic of Albania, the European Union consumer protection framework, the laws of the United States of America (including applicable Federal Trade Commission (FTC) regulations and state consumer protection laws), the laws of the United Kingdom, Canada, Australia (including the Australian Consumer Law (ACL)), New Zealand (including the Fair Trading Act and Consumer Guarantees Act), Singapore, Japan, the United Arab Emirates, Switzerland, and any other applicable national, regional, supranational, or international laws, regulations,

directives, regulatory guidance, industry standards, and mandatory consumer protection requirements governing online travel services, electronic commerce, digital platforms, pricing transparency, and consumer information in the jurisdictions where the OTA, the Provider, or the Guest is located.

5. OTA Obligations

1. Display Hotel information, descriptions, photographs, and rates accurately and in a manner consistent with the content provided by the Hotel.
2. Process Reservations promptly and transmit booking confirmations to both the Guest and the Hotel within a reasonable timeframe.
3. Provide the Hotel with real-time or near-real-time reservation notifications through the Platform dashboard, email, or API integration.
4. Facilitate Guest-Hotel communications where necessary for pre-arrival, special requests, or post-booking inquiries.
5. Maintain the booking Platform with commercially reasonable uptime, security, and performance standards.
6. Protect customer personal data in compliance with applicable Data Protection Laws and this Agreement.
7. Provide a provider dashboard for the Hotel to monitor reservations, earnings, reviews, and performance analytics.
8. Not make representations or warranties on behalf of the Hotel beyond what is explicitly authorized in writing or provided through the Platform.
9. Operate the Platform as a compliance-first international OTA, ensuring transparent trader and Provider information, clear Guest disclosures, total price transparency, fair and transparent ranking criteria, accessible terms and conditions, complaint-handling mechanisms, and compliance with all applicable digital platform, consumer protection, e-commerce, travel, advertising, and data protection laws and regulations, including, where applicable, the laws of the Republic of Albania, European Union legislation including the Digital Services Act (Regulation (EU) 2022/2065), United States federal and state consumer protection laws, United Kingdom consumer and online platform laws, Canadian consumer protection laws, Australian Consumer Law (ACL), New Zealand consumer protection laws, Singapore consumer protection and e-commerce rules, Japanese consumer protection laws, United Arab Emirates consumer protection and electronic commerce laws, Swiss consumer protection laws, and any other national, regional, supranational, or international laws, regulations, regulatory guidance, and mandatory requirements applicable in the jurisdictions where the OTA, the Provider, or the Guest is located, as further set out in Section 32.
10. Clearly identify sponsored listings, advertisements, and promoted offers so that consumers can distinguish them from organic search results.
11. Maintain records of moderation actions taken against listings or content and provide reasons when content or listings are restricted, demoted, or removed, except where prohibited by law.

6. Rates, Commission and Payment

Commission Rate	of the gross booking value for each successful Reservation generated through GoFlyAdventure.
9%	

6.1 Retail Rates

The Hotel shall establish and maintain the Retail Rates for all accommodation and travel services offered through the Platform. The Hotel shall ensure that all Retail Rates, availability, taxes, fees, and mandatory charges are accurate, current, and comply with this Agreement and all applicable laws. The Hotel shall remain solely responsible for determining its Retail Rates.

6.2 Commission

GoFlyAdventure shall be entitled to a commission of 9% of the applicable Retail Rate for each completed Reservation, unless

otherwise agreed in writing by the Parties.

6.3 Collection of Payments

Where GoFlyAdventure acts as the merchant of record or otherwise collects payment from the Guest, the Guest shall pay the full Retail Rate to GoFlyAdventure using the payment methods made available through the Platform.

6.4 Payment to the Hotel

For each completed Reservation, GoFlyAdventure shall remit to the Hotel an amount equal to the applicable Retail Rate less the agreed Commission of 9%, together with any other deductions expressly permitted under this Agreement or required by applicable law. Payments shall be made in accordance with the settlement schedule set forth in this Agreement.

6.5 Taxes

Unless expressly stated otherwise, each Party shall be responsible for its own taxes, duties, and statutory obligations arising from this Agreement. The Hotel shall remain solely responsible for the collection, declaration, and payment of all taxes applicable to its accommodation and services, except where GoFlyAdventure is legally required to collect or remit such taxes under applicable law.

6.6 Commission Structure

1. GoFlyAdventure shall earn a commission of 9% on the gross booking value for each confirmed and completed Reservation.
2. Commission is calculated on the total amount charged to the Guest, inclusive of room charges and any mandatory fees or surcharges.
3. Commission does not apply to optional extras purchased directly at the Hotel (e.g., minibar, spa treatments) unless separately agreed.

6.7 Retail Rates and Promotions

The Hotel shall have sole responsibility for establishing, maintaining, and updating the Retail Rates, promotional offers, discounts, special packages, and cancellation policies applicable to its accommodation and services offered through the Platform. GoFlyAdventure shall display such rates and promotions as provided by the Hotel, subject only to technical formatting and compliance with applicable laws and this Agreement.

6.8 Promotional Rates

- The Hotel may, at its sole discretion, establish and offer promotional rates, discounts, special offers, packages, or other marketing incentives through the Platform. The Hotel shall determine the applicable terms, conditions, and duration of such promotions.
- GoFlyAdventure may, at its sole discretion, offer additional promotional discounts, coupons, loyalty rewards, or marketing incentives funded entirely from its own Commission, provided that such promotions do not reduce the amount payable to the Hotel under this Agreement. Where such promotions use the Hotel's name, trademarks, or branding, GoFlyAdventure shall obtain the Hotel's prior written consent.

6.9 Currency and Tax

1. All rates shall be quoted in the agreed base currency as specified in the Hotel's extranet or channel manager configuration.
2. Currency conversion, where applicable, shall be performed at the prevailing market exchange rate at the time of booking or payment processing.
3. All applicable taxes, VAT, tourism levies, and government-imposed charges shall be the responsibility of the Hotel and clearly disclosed in the rate structure.

6.10 Total Price Disclosure (Applicable Consumer Protection Laws)

Before a Guest completes a Reservation, the Platform shall display the total price, including all mandatory taxes, fees, surcharges, and other compulsory charges that the Guest is required to pay, to the extent such amounts are known or reasonably calculable at the time of booking. Any optional services, add-ons, or additional charges shall be clearly identified and presented separately from the

total price. The Hotel shall not impose or communicate hidden fees, misleading pricing, drip pricing, or any other deceptive pricing practices. Where the final amount cannot reasonably be determined in advance, the Hotel shall clearly disclose the method of calculation and any circumstances that may affect the final price. The Parties shall comply with all applicable consumer protection, pricing transparency, electronic commerce, and travel laws and regulations, including, where applicable, the laws of the Republic of Albania, the European Union (EU Consumer Protection), the United States, the United Kingdom, Canada, Australia, New Zealand, Singapore, Japan, the United Arab Emirates, Switzerland, and any other applicable national, regional, supranational, or international laws governing price transparency, consumer information, and online booking services.

7. Reservations Process

1. Booking Confirmation: Upon receipt of a Guest Reservation, GoFlyAdventure shall electronically transmit the booking details to the Hotel. The Hotel shall promptly acknowledge receipt of the Reservation and honor all confirmed Reservations in accordance with this Agreement.
2. Modification Procedures: Guests may request modifications to confirmed Reservations through the Platform, subject to the applicable booking conditions. The Hotel shall review and respond to modification requests promptly and within a reasonable timeframe, taking into account availability, the applicable cancellation and modification policies, and the nature of the requested change.
3. Overbooking Procedures: In the event that the Hotel has accepted more Reservations than available rooms, the Hotel shall immediately notify GoFlyAdventure and arrange alternative accommodation per Section 11.
4. Reservation Records: Both parties shall maintain accurate records of all Reservations, including confirmation numbers, dates, room types, rates, and Guest details, for a minimum of 3 years.
5. Communication Methods: Official booking communications shall be conducted through the Platform dashboard, designated email addresses, or approved API/channel manager integrations.
6. Confirmation Deadlines: If the Hotel does not confirm or reject a Reservation within 24 hours of receipt, the Reservation shall be deemed confirmed automatically.

8. Payment Terms

Payments, Commission and Settlements

1. Commission Percentage: GoFlyAdventure shall be entitled to a commission of 9% of the Retail Rate for each completed Reservation, unless otherwise agreed in writing by the Parties.
2. Payment Processing: GoFlyAdventure shall collect payments from Guests through its designated payment service provider(s). Payments to the Hotel shall be initiated after the Guest's check-out date and processed in accordance with the settlement schedule set out in this Agreement, subject to payment processing times, banking procedures, weekends, public holidays, and any applicable compliance or security reviews.
3. Settlement Period: Unless otherwise agreed in writing, GoFlyAdventure shall remit the amount payable to the Hotel within five (5) to seven (7) Business Days after the Guest's check-out date, less the agreed Commission and any deductions expressly permitted under this Agreement or required by applicable law. For the purposes of this Agreement, "Business Days" exclude Saturdays, Sundays, and official public holidays applicable to the processing bank or payment service provider.
4. Statements: GoFlyAdventure shall make available an electronic settlement statement detailing completed Reservations, payments received, Commission deducted, refunds, adjustments, and the amount payable to the Hotel.
5. Bank Transfers: All settlements shall be made by electronic bank transfer to the bank account designated by the receiving Party. Each Party shall be responsible for ensuring that its banking information remains accurate and up to date.
6. Late Payments: Where a payment due under this Agreement remains unpaid without a legitimate dispute, the overdue amount may accrue interest at the rate of 0.5% per month or the maximum rate permitted by applicable law, whichever is lower.
7. Chargebacks: In the event of a chargeback or payment reversal initiated by the Guest's payment provider or financial

institution, the Party responsible for the circumstances giving rise to the chargeback shall bear the resulting financial liability, including any applicable payment processing fees, unless otherwise required by applicable law.

8. Refunds: Approved refunds shall be initiated without undue delay through the original payment method used by the Guest, in accordance with the applicable cancellation policy, this Agreement, applicable law, and the operational requirements of the relevant payment service provider. The time required for refunded funds to appear in the Guest's account may vary depending on the payment service provider, banking systems, card network rules, weekends, public holidays, regulatory requirements, currency conversion processes, and the Guest's financial institution. Any corresponding Commission or settlement adjustments shall be reflected in the next applicable settlement cycle.

9. Payment Processing Fees: Unless otherwise agreed in writing, each Party shall bear its own banking charges. Payment processing fees charged by GoFlyAdventure's designated payment service provider shall be borne by GoFlyAdventure unless otherwise expressly agreed between the Parties.

9. Cancellation and No-Show Policy

9.1 Guest Cancellation

Guests may cancel Reservations in accordance with the Hotel's published cancellation policy as displayed on the Platform at the time of booking. Free cancellation periods, penalties, and deadlines shall be clearly stated.

9.2 Hotel Cancellation

The Hotel shall not unilaterally cancel confirmed Reservations except in cases of Force Majeure or where the Guest has violated the Hotel's terms. In all other cases, the Hotel shall provide equivalent or superior alternative accommodation at its own expense.

9.3 Force Majeure Cancellation

Cancellations resulting from Force Majeure events (as defined in Section 21) shall not give rise to penalties for either party. Each party shall use reasonable efforts to mitigate the impact on affected Guests.

9.4 No-Show Charges

No-show charges shall be applied in accordance with the Hotel's published no-show policy and the cancellation terms accepted by the Guest at the time of booking. Where a no-show charge is payable and has been successfully collected by GoFlyAdventure, GoFlyAdventure shall retain its agreed Commission and remit the remaining amount to the Hotel in accordance with the settlement provisions of this Agreement.

9.5 Commission on Cancelled Reservations

GoFlyAdventure's commission applies to cancellation fees charged to Guests. No commission is payable on fully refunded or waived cancellations unless otherwise agreed.

10. Guest Complaints and Service Issues

1. The Hotel shall maintain a documented complaint handling procedure and respond to Guest complaints within 24 hours of receipt.

2. GoFlyAdventure may forward Guest complaints received through the Platform to the Hotel. The Hotel shall acknowledge such complaints within 24 hours and provide a substantive response within 72 hours.

3. Compensation for service deficiencies at the Hotel (e.g., room quality, cleanliness, facilities) shall be the sole responsibility of the Hotel.

4. Escalation: Complaints unresolved after 7 days may be escalated by GoFlyAdventure, which may take remedial action including suspension, rating adjustment, or termination under Section 24.

5. The Hotel shall implement service recovery measures in good faith, including room upgrades, refunds, or compensatory gestures, as appropriate to the nature and severity of the complaint.

11. Overbooking and Relocation

1. In the event of overbooking, the Hotel shall immediately arrange equivalent or superior alternative accommodation at a comparable property within reasonable proximity.
2. The Hotel shall bear all costs of relocation, including transportation to the alternative property.
3. If the alternative accommodation is priced higher than the original Reservation, the Hotel shall pay the rate difference.
4. The Hotel shall notify GoFlyAdventure immediately upon identifying an overbooking situation, providing full details of the affected Reservation(s) and proposed alternative arrangements.
5. GoFlyAdventure's commission remains payable on the original Reservation value regardless of relocation.

12. Marketing and Promotion

1. GoFlyAdventure may use the Hotel's name, logos, trademarks, photographs, descriptions, and promotional materials on the Platform and in marketing campaigns across digital and traditional media channels.
2. GoFlyAdventure may conduct advertising campaigns featuring the Hotel across search engines, social media, email marketing, affiliate networks, and metasearch platforms.
3. The Hotel grants GoFlyAdventure a non-exclusive, royalty-free, worldwide license to use Hotel content for marketing, promotional, and operational purposes for the duration of this Agreement and 90 days following termination.
4. The Hotel shall provide high-resolution images, accurate descriptions, and updated marketing materials upon reasonable request by GoFlyAdventure.
5. GoFlyAdventure shall ensure that all marketing materials accurately represent the Hotel and comply with applicable advertising standards and consumer protection laws.

13. Intellectual Property Rights

1. Each party retains ownership of its pre-existing intellectual property, including trademarks, logos, brand names, and proprietary technology.
2. GoFlyAdventure retains all rights in the Platform technology, software, algorithms, databases, user interfaces, and any derivative works.
3. The Hotel retains all rights in its brand identity, hotel-specific content, photographs (unless commissioned by GoFlyAdventure), and proprietary information.
4. Neither party shall use the other's intellectual property except as expressly authorized under this Agreement and in compliance with the other party's brand guidelines.
5. Upon termination, each party shall cease use of the other's intellectual property within 30 days, except as required for post-termination obligations.

14. Data Protection and Privacy

1. Both Parties shall comply with all applicable data protection, privacy, cybersecurity, and electronic communications laws and regulations in the jurisdictions in which they operate or provide services, including, where applicable, the laws of the Republic of Albania, the General Data Protection Regulation (EU) 2016/679 ("GDPR"), the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 (United Kingdom), the California Consumer Privacy Act (CCPA), as amended by the California Privacy Rights Act (CPRA), Canada's Personal Information Protection and Electronic Documents Act (PIPEDA), Australia's Privacy Act 1988, Singapore's Personal Data Protection Act (PDPA), Japan's Act on the Protection of Personal Information (APPI), Brazil's General Data Protection Law (LGPD), the Swiss Federal Act on Data Protection (FADP), and any other applicable national, regional, supranational, or international data protection, privacy, cybersecurity, electronic communications, and information security laws, regulations, regulatory guidance, and mandatory requirements applicable to the

Parties or the services provided under this Agreement.

2. Guest personal data shared between the parties shall be processed only for the purposes of fulfilling Reservations, providing accommodation services, and complying with legal obligations.
3. Each party shall implement appropriate technical and organizational security measures to protect personal data against unauthorized access, loss, destruction, or alteration.
4. In the event of a personal data breach, the affected party shall notify the other party without undue delay and in any event within 72 hours of becoming aware of the breach.
5. Guest consent for data processing shall be obtained in accordance with applicable law. GoFlyAdventure shall obtain consent at the point of booking; the Hotel shall obtain consent at the point of check-in for any additional processing.
6. Cross-border transfers of personal data shall comply with applicable legal mechanisms, including Standard Contractual Clauses, adequacy decisions, or other approved transfer mechanisms.
7. The Hotel shall not use Guest data obtained through GoFlyAdventure for direct marketing purposes without the Guest's explicit consent.

15. Confidentiality

1. Each party shall treat as confidential all Confidential Information received from the other party, including but not limited to: contracted rates, commission structures, commercial terms, customer data, booking volumes, revenue figures, and business strategies.
2. Confidential Information shall not be disclosed to any third party without the prior written consent of the disclosing party, except to professional advisors bound by confidentiality obligations or as required by law.
3. Confidentiality obligations shall not apply to information that: (a) is or becomes publicly available through no fault of the receiving party; (b) was already known to the receiving party; (c) is independently developed; or (d) is disclosed pursuant to a court order or regulatory requirement.
4. The confidentiality obligations under this section shall survive termination or expiration of this Agreement for a period of five (5) years.

16. Representations and Warranties

16.1 Hotel Warrants

1. The Hotel is a legally constituted and validly operating entity with full authority to enter into this Agreement.
2. The Hotel holds all required licenses, permits, and regulatory approvals for the operation of its accommodation facility.
3. All information provided to GoFlyAdventure, including property descriptions, photographs, rates, and availability, is accurate, complete, and not misleading.
4. The Hotel complies with all applicable laws, including employment, health and safety, anti-discrimination, and consumer protection regulations.

16.2 OTA Warrants

1. GoFlyAdventure is a legally constituted entity with full authority to enter into this Agreement and operate the Platform.
2. The Platform is operated with commercially reasonable standards of security, performance, and reliability.
3. GoFlyAdventure shall process Reservations and payments in accordance with applicable payment card industry standards and consumer protection laws.

17. Indemnification

17.1 Hotel Indemnifies OTA

The Hotel shall indemnify, defend, and hold harmless GoFlyAdventure, its officers, directors, employees, and agents from and against all claims, damages, losses, liabilities, and expenses (including reasonable legal fees) arising from or related to:

- Guest claims for personal injury, illness, property damage, or death occurring at the Hotel premises.
- Regulatory violations, fines, or penalties imposed on the Hotel.
- False, inaccurate, or misleading information provided by the Hotel.
- The Hotel's breach of any representation, warranty, or obligation under this Agreement.

17.2 OTA Indemnifies Hotel

GoFlyAdventure shall indemnify, defend, and hold harmless the Hotel from and against all claims, damages, losses, liabilities, and expenses arising from:

- GoFlyAdventure's negligence in Platform operation resulting in direct harm to the Hotel.
- Misuse of Hotel data or Guest data by GoFlyAdventure in violation of this Agreement or applicable law.
- GoFlyAdventure's breach of its representations, warranties, or obligations under this Agreement.

18. Limitation of Liability

1. Neither party shall be liable to the other for any indirect, incidental, consequential, special, or punitive damages, including loss of profits, revenue, data, or business opportunities, however caused.
2. Each party's total aggregate liability under this Agreement shall not exceed the total commission paid or payable in the twelve (12) months preceding the event giving rise to the claim.
3. Nothing in this Agreement shall limit liability for: (a) death or personal injury caused by negligence; (b) fraud or fraudulent misrepresentation; (c) gross negligence or willful misconduct; or (d) breaches of data protection obligations resulting in regulatory fines.

19. Insurance Requirements

19.1 Hotel Insurance

The Hotel shall, at its own expense, maintain throughout the term of this Agreement all insurance policies that are customary, adequate, and appropriate for the nature, size, and location of its business, including, where applicable:

- Public and/or commercial general liability insurance;
- Property insurance covering the Hotel's premises, fixtures, equipment, and contents;
- Employer's liability and workers' compensation insurance, where required by applicable law;
- Any other insurance required under applicable laws, regulations, licensing requirements, or industry standards.

Such insurance shall be maintained with reputable insurers and in coverage amounts that are commercially reasonable and customary for similar accommodation providers operating in the relevant jurisdiction.

19.2 OTA Insurance

GoFlyAdventure shall maintain:

- Cyber liability insurance covering data breaches, system failures, and related claims.
- Professional liability (errors & omissions) insurance covering Platform operations.

20. Compliance and Anti-Corruption

1. Both Parties shall comply with all applicable anti-bribery, anti-corruption, anti-fraud, anti-money laundering, and sanctions laws and regulations, including, where applicable, the laws of the Republic of Albania, the European Union's anti-corruption and anti-money laundering legislation, the UK Bribery Act 2010, the UK Criminal Finances Act 2017, the United States Foreign Corrupt Practices Act (FCPA), Canada's Corruption of Foreign Public Officials Act (CFPOA), Australia's Criminal Code Act 1995 (foreign bribery provisions), Brazil's Clean Company Act (Law No. 12,846/2013), Singapore's Prevention of Corruption Act (PCA), Japan's Unfair Competition Prevention Act (foreign public official bribery provisions), the United Arab Emirates Federal anti-corruption and anti-money laundering legislation, the Swiss Criminal Code anti-corruption provisions, and any other applicable national, regional, supranational, or international anti-bribery, anti-corruption, anti-fraud, anti-money laundering, sanctions, and ethics laws, regulations, regulatory guidance, and mandatory requirements in the jurisdictions where the Parties operate or conduct business.
2. Neither party shall offer, promise, give, or accept any bribe, kickback, or improper payment in connection with this Agreement.
3. Both parties shall comply with all applicable international sanctions, export control regulations, and trade embargo requirements.
4. Both parties shall maintain anti-money laundering procedures and report suspicious activities to the relevant authorities as required by law.
5. A breach of this section shall constitute a material breach entitling the non-breaching party to immediate termination under Section 24.

21. Force Majeure

1. Neither party shall be liable for failure or delay in performing its obligations where such failure or delay results from Force Majeure events, including but not limited to: natural disasters, earthquakes, floods, hurricanes; pandemics, epidemics, or public health emergencies; acts of war, terrorism, or civil unrest; government actions, sanctions, or travel restrictions; cyberattacks or critical infrastructure failures; and major transportation disruptions.
2. The affected party shall notify the other party within 48 hours of the Force Majeure event and provide regular updates on the expected duration and impact.
3. If a Force Majeure event continues for more than 90 consecutive days, either party may terminate this Agreement by giving 30 days' written notice.
4. Force Majeure shall not excuse payment obligations that accrued prior to the Force Majeure event.

22. Term and Renewal

Initial Term Starts	Initial Term Ends
13 July 2026	13 July 2031

1. This Agreement shall commence on 13 July 2026 and continue until 13 July 2031 (the "Initial Term").
2. Upon expiration of the Initial Term, this Agreement shall automatically renew for successive periods of five (5) years each, unless either party provides written notice of non-renewal at least 60 days before the end of the then-current term.
3. Either party may propose amendments to the commercial terms (including commission rates) as part of the renewal process, with any changes requiring mutual written agreement.

23. Suspension Rights

GoFlyAdventure may temporarily suspend the Hotel's listing on the Platform, in whole or in part, under the following circumstances:

- Suspected or confirmed fraud, misrepresentation, or deceptive practices.
- Persistent poor service quality, as evidenced by Guest reviews, complaints, or quality audits.
- Excessive Guest complaints exceeding industry-standard thresholds.

- Non-payment of amounts due to GoFlyAdventure for more than 30 days past the due date.
- Regulatory violations, license suspensions, or legal proceedings that may affect the Hotel's operations.
- Failure to honor confirmed Reservations without legitimate justification.

GoFlyAdventure shall notify the Hotel of suspension and the reasons therefor. The Hotel shall have 14 days to remedy the situation before permanent listing removal is considered.

24. Termination

24.1 Termination for Convenience

Either party may terminate this Agreement for any reason by providing 90 days' prior written notice to the other party.

24.2 Termination for Cause

Either party may terminate this Agreement with 30 days' written notice if the other party commits a material breach and fails to cure such breach within the notice period.

24.3 Immediate Termination

Either party may terminate this Agreement immediately upon written notice in the following circumstances:

- Material breach that is incapable of remedy.
- Insolvency, bankruptcy, liquidation, or appointment of a receiver.
- Illegal activity, fraud, or criminal conduct.
- Breach of anti-corruption or sanctions obligations under Section 20.

24.4 Post-Termination Obligations

1. Upon termination, the Hotel shall honor all confirmed Reservations with check-in dates within 30 days following the effective date of termination.
2. GoFlyAdventure shall remove the Hotel's listing from the Platform within 10 business days of termination, except for Reservations requiring fulfillment.
3. All outstanding financial obligations shall be settled within 30 days of termination.
4. Each party shall return or destroy Confidential Information belonging to the other party within 30 days, except as required by law or for legitimate record-keeping purposes.

25. Audit Rights

1. GoFlyAdventure shall have the right, upon providing reasonable prior written notice, to audit the Hotel's records, Reservation information, no-show records, cancellation records, applicable rates, availability, taxes, mandatory charges, and other documentation reasonably necessary to verify the Hotel's compliance with this Agreement.
2. Audits shall be conducted during the Hotel's normal business hours and in a manner that does not unreasonably interfere with the Hotel's operations.
3. The Hotel shall cooperate with any audit and shall provide GoFlyAdventure or its authorized representatives with reasonable access to the relevant records, systems, documents, and personnel, subject to applicable data protection, privacy, and confidentiality laws.
4. If an audit identifies a material discrepancy, material breach of this Agreement, or an underpayment or overpayment exceeding five percent (5%) of the amounts properly due for the audited period, the Hotel shall promptly correct such discrepancy. Where the discrepancy results from the Hotel's error or breach of this Agreement, the Hotel shall reimburse GoFlyAdventure for the reasonable costs of the audit.

26. Dispute Resolution

1. Negotiation: Any dispute arising out of or in connection with this Agreement shall first be referred to senior representatives of each party, who shall attempt to resolve the dispute through good-faith negotiation within 30 days.
2. Mediation: If the dispute is not resolved through negotiation, either party may refer the dispute to mediation under the rules of a mutually agreed mediation provider. The costs of mediation shall be shared equally.
3. Arbitration: If the dispute remains unresolved after mediation (or if the parties agree to proceed directly to arbitration), the dispute shall be finally resolved by binding arbitration under the ICC Arbitration Rules.
4. The seat of arbitration shall be Tirana or such other jurisdiction as agreed between the parties. The language of arbitration shall be English. The arbitral award shall be final and binding on both parties.

27. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the Republic of Albania, without regard to its conflict of laws provisions. The parties submit to the non-exclusive jurisdiction of the competent courts of Albania for any proceedings not subject to arbitration under Section 26.

28. Notices

1. All notices under this Agreement shall be in writing and sent to the designated contact addresses: GoFlyAdventure — office@goflyadventure.com; Hotel Partner — .
2. Notices sent by email shall be deemed received on the next business day following transmission, provided no delivery failure notification is received.
3. Notices sent by registered mail or courier shall be deemed received upon confirmed delivery or 5 business days after dispatch, whichever is earlier.
4. Either party may change its notice address by providing 14 days' written notice to the other party.

29. Additional Provisions

29.1 Dynamic Pricing

The Hotel may implement dynamic pricing strategies through the Platform, subject to compliance with rate parity provisions and consumer protection laws. GoFlyAdventure shall support dynamic pricing through its channel management and API integration capabilities.

29.2 Last-Room Availability

The Hotel shall use commercially reasonable efforts to provide last-room availability to GoFlyAdventure, ensuring that inventory offered to direct channels is equally available through the Platform, subject to blackout dates agreed in advance.

29.3 Channel Management and API Connectivity

The Hotel shall maintain reliable connectivity with GoFlyAdventure through approved channel managers or direct API integration. The Hotel is responsible for ensuring accuracy of data transmitted through these channels. GoFlyAdventure shall provide API documentation and technical support for integration.

29.4 Cybersecurity Obligations

Both parties shall implement industry-standard cybersecurity measures, including encryption of data in transit and at rest, access controls, regular security assessments, and incident response procedures. Each party shall notify the other of any security incident that may affect shared data within 24 hours of discovery.

29.5 Fraud Prevention

Both parties shall cooperate in the prevention and detection of fraudulent bookings, payment fraud, and identity theft. GoFlyAdventure may implement fraud detection systems and decline suspicious bookings.

29.6 Reviews and Ratings

GoFlyAdventure may publish Guest reviews and ratings for the Hotel on the Platform. Verified reviews (from confirmed bookings) and unverified reviews shall be clearly distinguished. The Hotel shall not attempt to manipulate, incentivize, fabricate, or suppress Guest reviews. GoFlyAdventure shall moderate reviews in accordance with its published review policies and shall not create or publish fake reviews.

29.7 Consumer Protection Compliance

Both Parties shall comply with all applicable consumer protection, electronic commerce, unfair commercial practices, digital platform, travel, advertising, and price transparency laws and regulations, including, where applicable, the laws of the Republic of Albania, the consumer protection legislation of the European Union, the laws of the United States of America (including applicable Federal Trade Commission (FTC) requirements and state consumer protection laws), the United Kingdom, Canada, Australia (including the Australian Consumer Law (ACL)), New Zealand, Singapore, Japan, the United Arab Emirates, Switzerland, and any other applicable national, regional, supranational, or international consumer protection and electronic commerce laws in the jurisdictions where the Parties operate or where the services are offered. GoFlyAdventure shall not engage in misleading commercial practices, including misleading rankings, artificial scarcity, deceptive pricing, false or misleading advertising, fake or manipulated reviews, hidden or drip pricing, or any other unfair or deceptive practices prohibited by applicable law.

29.8 Booking Error Handling

In the event of a system error resulting in incorrect pricing, availability, or booking details, the discovering party shall notify the other within 4 hours. Reasonable efforts shall be made to resolve errors fairly, with the Guest's interests given primary consideration.

29.9 Affiliate and White-Label Distribution

GoFlyAdventure may distribute Hotel inventory through affiliate partners and white-label arrangements, provided such partners comply with the quality and brand standards of this Agreement. The Hotel's prior written consent shall be obtained for white-label distribution where the GoFlyAdventure brand is not visible.

29.10 Cross-Border Transactions

For cross-border Reservations, both Parties shall comply with all applicable foreign exchange, currency control, tax, customs, sanctions, anti-money laundering, payment services, and international trade laws and regulations in the jurisdictions where they operate or where the Reservation is performed. Payments shall be processed through GoFlyAdventure's designated payment service provider(s) in accordance with the applicable payment processing terms and all relevant financial regulations. Where currency conversion is offered to Guests, GoFlyAdventure shall clearly disclose the booking currency, the payment currency, the applicable exchange rate (where available), and any currency conversion or payment processing fees before the Guest completes the Reservation.

29.11 Electronic Records

Both parties agree that electronic records, including emails, Platform logs, and digitally signed documents, shall be admissible as evidence in any legal or arbitration proceedings to the same extent as original paper documents.

30. Miscellaneous

1. Entire Agreement: This Agreement constitutes the entire agreement between the parties and supersedes all prior negotiations, representations, and agreements relating to its subject matter.
2. Amendments: No amendment or variation of this Agreement shall be effective unless made in writing and signed by authorized representatives of both parties.

3. Assignment: Neither party may assign or transfer this Agreement without the prior written consent of the other party, except in connection with a merger, acquisition, or sale of substantially all assets.
4. Severability: If any provision of this Agreement is found to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect.
5. Waiver: Failure by either party to enforce any provision shall not constitute a waiver of that provision or the right to enforce it in the future.
6. Counterparts: This Agreement may be executed in counterparts, each of which shall be deemed an original.
7. Electronic Signatures: Signatures transmitted electronically (including digital signatures, scanned copies, and Platform-generated signatures) shall have the same legal effect as original handwritten signatures.
8. Third-Party Rights: Nothing in this Agreement confers any rights on any third party under applicable legislation.

31. Survival

The following sections shall survive termination or expiration of this Agreement: Section 8 (Payment Terms, for amounts accrued), Section 13 (Intellectual Property), Section 14 (Data Protection), Section 15 (Confidentiality), Section 16 (Representations and Warranties), Section 17 (Indemnification), Section 18 (Limitation of Liability), Section 25 (Audit Rights), Section 26 (Dispute Resolution), Section 27 (Governing Law), Section 32 (EU Consumer Protection and DSA Compliance), and this Section 31.

32. EU OTA Transparency, Safety and Consumer Protection Obligations

GoFlyAdventure operates as a compliance-first Online Travel Agency (OTA) providing online booking intermediary services to Guests and travel service providers worldwide. Both Parties agree to prioritize consumer protection, transparency, safety, fair commercial practices, and compliance with all applicable laws and regulations governing online travel services, electronic commerce, data protection, digital platforms, and intermediary services, including, where applicable, the laws of the Republic of Albania, the legislation of the European Union, the United Kingdom, the United States of America, Canada, Australia, New Zealand, Singapore, Japan, the United Arab Emirates, Switzerland, and any other applicable national, regional, supranational, or international laws and regulations. Without limiting the foregoing, where applicable, the Parties shall comply with Regulation (EU) 2022/2065 (Digital Services Act), Regulation (EU) 2016/679 (General Data Protection Regulation – GDPR), applicable consumer protection, electronic commerce, package travel, intermediary, competition, and unfair commercial practices legislation, together with any equivalent or successor legislation in the jurisdictions where the Parties operate or where the services are offered. By entering into this Agreement, the Provider agrees to comply with the obligations set out herein when listing, marketing, selling, or offering accommodation or travel services through the GoFlyAdventure Platform.

32.1 Provider Obligations Under Global OTA Compliance

The Provider shall comply with all applicable laws, regulations, and mandatory requirements governing the provision of accommodation and travel services through the GoFlyAdventure Platform, including, where applicable, the laws of the Republic of Albania, the legislation of the European Union, the United Kingdom, the United States of America, Canada, Australia, New Zealand, Singapore, Japan, the United Arab Emirates, Switzerland, and any other applicable national, regional, supranational, or international laws relating to consumer protection, electronic commerce, digital platforms, travel services, advertising, taxation, data protection, accessibility, competition, and intermediary services.

The Provider agrees to:

1. Provide accurate and verifiable trader/supplier information, including legal name, business/trading name, registration number (if applicable), address, contact email, phone number, VAT/tax number (if applicable), license number (if required), and service category.
2. Ensure that listings, services, accommodations, tours, activities, transport, packages, and other offers are legal, licensed where required by applicable law, and not fraudulent.
3. Clearly disclose whether they are acting as a trader/business or as a private host, where applicable.

4. Provide complete and accurate pricing information, including taxes, service fees, cleaning fees, local charges, mandatory fees, and any other unavoidable charges before booking. No hidden mandatory charges are permitted.
5. Not create or request misleading rankings, fake reviews, fake ratings, artificial scarcity, deceptive discounts, hidden fees, or false availability.
6. Clearly identify sponsored, promoted, paid-placement, or advertised offers when applicable.
7. Provide truthful cancellation, refund, no-show, modification, and consumer rights policies before booking.
8. Respect GDPR and privacy requirements when handling guest/user data received through GoFlyAdventure. Personal data shall only be used for purposes related to fulfilling bookings, providing services, and complying with legal obligations.
9. Cooperate with GoFlyAdventure moderation, verification, audit, fraud prevention, and safety checks.
10. Accept that GoFlyAdventure may restrict, suspend, remove, or flag listings/services that present legal, safety, consumer-protection, fraud, or regulatory risks.
11. Accept that GoFlyAdventure may keep internal records of moderation actions, restriction reasons, provider communications, and compliance decisions.
12. Accept that if information cannot be verified, GoFlyAdventure may mark the provider/listing as unverified or require additional documentation before publishing or enabling bookings.

32.2 Listing Information and Accuracy

1. All listings published on the Platform shall include accurate service descriptions, location, category, availability, and material conditions affecting the Guest experience.
2. The listing for "" (Service ID:) shall be maintained with up-to-date content and shall reflect the Provider's actual offering.
3. Where listing information cannot be independently verified by GoFlyAdventure, this limitation may be disclosed on the Platform or in pre-booking communications.

32.3 Verified Trader / Supplier Information

1. The Provider shall provide and maintain verifiable trader information, including legal business name, representative, registered address, business registration number, contact email, and telephone number.
2. For hotels, hosts, airlines, tour operators, activity providers, guides, transfer providers, and other travel service providers, licensing, registration, or authorization status shall be disclosed where required by applicable law.
3. GoFlyAdventure may collect, verify, store, and display the Provider's trader, business, licensing, tax, contact, and other required identification information to consumers before or at the time of booking, where required or permitted by applicable law.
4. The Provider authorizes GoFlyAdventure to process and disclose such information as necessary to comply with applicable laws, regulations, regulatory guidance, platform transparency obligations, know-your-business (KYB) requirements, consumer protection rules, electronic commerce laws, travel and tourism regulations, anti-money laundering requirements, sanctions compliance, privacy and data protection laws, and any other legal or regulatory obligations applicable in the jurisdictions where GoFlyAdventure, the Provider, or the consumer operates, resides, or conducts business.
5. The Provider warrants that the trader information provided in Section 1 and Annex A is accurate. Unverified trader data may be flagged until validated.

32.4 Advertising, Sponsored Listings, and Promotions

1. Sponsored listings, advertisements, promoted offers, and paid placements shall be clearly and unambiguously labelled as such on the Platform.
2. Promotional content shall not be presented in a manner that could mislead consumers into believing it is an organic, unpaid search result.
3. The Provider shall not misrepresent promotional status, discounts, or comparative pricing.

32.5 Total Price Disclosure

1. The Provider is solely responsible for establishing and maintaining accurate pricing for its Accommodation and Services, including all applicable taxes, mandatory fees, surcharges, and other unavoidable charges. The Provider shall ensure that the prices and fees submitted to GoFlyAdventure represent the full final price payable by the Guest, except where optional services or government-imposed taxes are legally permitted to be collected separately and are clearly disclosed. GoFlyAdventure shall display such pricing information to consumers as provided by the Provider.
2. The Provider shall not submit or publish misleading, deceptive, or inaccurate pricing information, including false reference prices, artificial discounts, undisclosed mandatory charges, misleading "from" prices, or any other pricing practice prohibited under applicable law. GoFlyAdventure reserves the right to reject, suspend, remove, or correct listings that do not comply with applicable pricing transparency requirements or this Agreement.
3. Any price breakdown shall clearly separate mandatory charges from optional add-ons.

32.6 Rankings, Recommendations, and Search Transparency

1. The Provider acknowledges that ranking/recommendation on the Platform may depend on criteria such as relevance, availability, price, location, service quality, customer feedback, compliance status, cancellation terms, response rate, and sponsored/promoted placement where applicable.
2. Sponsored or promoted placement shall be clearly identified.
3. Neither party shall manipulate rankings through fake engagement, undisclosed incentives, or misleading quality signals.

32.7 Reviews — Verified and Unverified

1. Reviews originating from confirmed bookings shall be labelled as verified where technically feasible.
2. Unverified reviews shall be clearly distinguished and shall not be presented as verified booking feedback.
3. Fake reviews, incentivized undisclosed reviews, review manipulation, and review suppression are strictly prohibited.

32.8 Prohibited and High-Risk Listings

1. The Provider shall not offer illegal accommodations, fraudulent listings, unlicensed travel services, or services that violate public safety or consumer protection rules.
2. GoFlyAdventure may refuse, suspend, or remove listings that present regulatory, safety, or consumer-protection risks.
3. Where a listing may present elevated risk but cannot be fully verified, GoFlyAdventure may apply compliance warnings visible to consumers.

32.9 Cancellation, Refunds, and Consumer Rights

1. The Provider must clearly explain cancellation, refund, modification, no-show, complaint, and applicable consumer-rights policies before booking.
2. The Provider must not provide policies that mislead users or conflict with mandatory consumer-protection law.
3. Guests shall receive information on their right to withdraw or cancel where applicable, including package travel and distance contract rules where relevant.
4. Refund processing timelines and any deductions shall be communicated transparently.

32.10 Safety and Consumer-Protection Risk Flagging

1. GoFlyAdventure may flag listings that may present safety, regulatory, licensing, or consumer-protection concerns.
2. The Provider shall cooperate promptly with risk assessments and remedial actions required to protect consumers.
3. Risk flags shall be based on documented grounds and shall be communicated to the Provider with reasons, except where disclosure would compromise an investigation required by law.

32.11 Content Moderation and Records

1. GoFlyAdventure shall maintain internal records of moderation actions, including restrictions, demotions, suspensions, and removals of listings or content.
2. When content or listings are restricted or removed, the Provider shall receive a statement of reasons, except where prohibited by law or necessary to prevent harm.
3. The Provider may use GoFlyAdventure's internal complaint-handling and dispute resolution mechanisms to challenge moderation decisions, account restrictions, content removal, suspensions, or other enforcement actions, in accordance with this Agreement and all applicable laws and regulations governing digital platforms, intermediary services, and online marketplaces, including, where applicable, the laws of the Republic of Albania, the European Union (including the Digital Services Act (Regulation (EU) 2022/2065))), and any equivalent or applicable laws in other jurisdictions.

32.12 GDPR and Privacy

Personal data shall be processed lawfully, fairly, transparently, and securely in accordance with Section 14 and all applicable data protection, privacy, cybersecurity, and electronic communications laws and regulations, including, where applicable, the laws of the Republic of Albania, the General Data Protection Regulation (EU) 2016/679 (GDPR), the UK General Data Protection Regulation (UK GDPR), and any other applicable national, regional, supranational, or international data protection and privacy laws. Personal data shall be collected and processed only for specified, explicit, and legitimate purposes relating to Reservation processing, payment processing, service delivery, customer support, fraud prevention, security, legal compliance, and the performance of this Agreement. Both Parties shall respect the rights of data subjects under applicable law and shall ensure that clear and accessible privacy notices are made available to Guests and other data subjects where required.

32.13 Limitations of Verification

Where trader credentials, licensing status, safety conditions, or listing accuracy cannot be verified by GoFlyAdventure, this limitation shall be stated explicitly. GoFlyAdventure may verify trader information using reasonable commercial efforts but cannot guarantee the legality, safety, quality, or licensing of every provider. Verification by GoFlyAdventure does not replace the Provider's ongoing obligation to provide accurate information and maintain valid licenses and authorizations. The Provider is responsible for the accuracy, completeness, and lawfulness of all information submitted.

Annex A — Global Compliance Disclosure Summary

This Annex summarizes the compliance disclosures applicable to the accommodation and travel services listed under this Agreement. It is provided to promote transparency, consumer protection, fair commercial practices, and regulatory compliance in accordance with the applicable laws and regulations of the Republic of Albania, the European Union, and any other applicable national, regional, supranational, or international laws governing online travel services, digital platforms, electronic commerce, consumer protection, and intermediary services in the jurisdictions where the Parties operate or where the services are offered.

A.1 Verified Trader Information

Legal Name	
Business / Trading Name	
Provider Type	
Registration No.	
VAT / Tax No.	
License No.	

Registered Address	
Contact Person	
Contact Email	
Contact Phone	
Country	
Trader / Business	
Verification Status	
Verification Date	

A.2 Listing Information

Service Name	
Service Category	
Location	
Pricing	
Provider Type	
Country	

A.3 Total Price Disclosure

Commission: 9% on gross booking value. The Provider must disclose the full final price before booking, including taxes, fees, mandatory charges, and any unavoidable costs. No hidden mandatory charges are allowed. Optional extras are shown separately. Currency and tax treatment per Section 6.10.

A.4 Ranking Explanation

The Provider acknowledges that default ranking on the Platform considers relevance, availability, price competitiveness, Guest ratings, service quality signals, compliance status, cancellation terms, response rate, and booking performance. Sponsored or promoted listings are clearly labelled and may receive enhanced visibility. Neither party may manipulate rankings through undisclosed means.

A.5 Consumer Rights Information

Cancellation, refund, modification, no-show, and complaint policies must be displayed clearly before booking. Guests receive booking confirmation with applicable consumer rights under "the laws of the relevant jurisdiction.". The Provider must not provide policies that mislead users or conflict with mandatory consumer-protection law. Complaints may be submitted via the Platform help centre. Chargebacks and refunds processed per Sections 8 and 9.

Cancellation, refund, modification, no-show, and complaint policies shall be clearly displayed to Guests before a Reservation is completed. Guests shall receive a booking confirmation together with all applicable information regarding their rights and the terms

and conditions governing their Reservation, in accordance with the applicable laws of the Republic of Albania, the European Union, and any other applicable national, regional, supranational, or international consumer protection, electronic commerce, and travel laws.

The Provider shall not publish or apply policies that are misleading, unfair, deceptive, or inconsistent with applicable mandatory consumer protection laws or this Agreement. Guests may submit complaints through the GoFlyAdventure Platform's customer support or help centre. Chargebacks, cancellations, refunds, and related payment adjustments shall be handled in accordance with the applicable cancellation policy, this Agreement, and the procedures set out in Sections 8 and 9.

A.6 Compliance Warnings

The following compliance notices may apply where the required information or documentation has not been provided or verified:

- The Provider's business license, tourism license, operating permit, or other required authorization has not been provided or could not be verified. GoFlyAdventure may request additional documentation before publishing, maintaining, or reactivating the Provider's listing.
- The Provider's VAT number, tax registration number, or other applicable tax identification information has not been provided where required by applicable law. GoFlyAdventure may request such information before publishing or continuing to display the Provider's listing on the Platform.
- Any missing, inaccurate, expired, or unverifiable information or documentation may result in delayed publication, temporary suspension, restricted functionality, or removal of the listing until the Provider has successfully completed the required verification process.
- Some provider information has not yet been fully verified. GoFlyAdventure may request additional documentation before publishing or enabling bookings.

Important Notice

Information in this annex is based on data supplied by the Provider at the time of contract generation. GoFlyAdventure may verify trader information using reasonable commercial efforts but cannot guarantee completeness where third-party registers are unavailable or data has not been independently validated. Unverified fields are explicitly marked. GoFlyAdventure does not guarantee the legality, safety, quality, or licensing status of any provider or listing. The Provider is solely responsible for ensuring compliance with all applicable laws and regulations.

Signature Block

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date first written above, each by its duly authorized representative.

For GoFlyAdventure (Party A)

Digitally signed by
Att, Arsim Vranovci
Date: 13 July 2026

GoFlyAdventure LLC

Name:	Att, Arsim Vranovci
Title:	CEO/Executive Partner
Company:	GoFlyAdventure LLC
Date:	13 July 2026

For Hotel Partner (Party B)

Name:
Title:
Company:
Date:

Execution of the Agreement

This Agreement may be executed in one or more counterparts and may be signed by handwritten signature or by electronic signature through a recognized electronic signature platform. Each counterpart shall be deemed an original, and together they shall constitute one and the same Agreement.

Where a Party customarily uses an official company stamp or corporate seal, such stamp or seal may be affixed to this Agreement; however, the absence of a company stamp or seal shall not affect the validity, enforceability, or legal effect of this Agreement to the fullest extent permitted by applicable law.

By signing below, each Party acknowledges that it has read, understood, and agrees to be bound by the terms and conditions of this Agreement.

CONFIDENTIAL — This document is generated by the GoFlyAdventure platform.